

Welcome to our January News...

We hope you have all had a good start to the year. In this first newsletter of 2018 we are focussing on our customer charter and pledge to you. We will also be discussing Palusol SW panels and meeting Production Supervisor, Scott Tarran.

Kind regards,  
Jamie Scott  
Managing Director



#### CUSTOMER CHARTER

In 2018 we pledge to you our loyal customers:

**TESTING** we will carry out further product Fire, Smoke and Acoustic testing to continue to improve our product quality and product range for our customers

**INCREASE** output levels to deliver high quality products at a quicker rate and **MAINTAIN** and build upon our first class service levels to our customers

**DECREASE** scrap levels and decrease our carbon footprint

**INVEST** in new equipment and **INTRODUCE** new products to further extend our product range

**EXPAND** our client base and promote fire safety to more and more people

**KNOWLEDGE SHARING** of our technical knowledge via CPD courses to our clients

**EXHIBIT** our products worldwide



### PALUSOL SW FIRE RESISTANT PANELLED DOORS

A ready made laminated board material that is durable, easy to apply and can be used to manufacture both flat and raised and fielded fire resistant doors. A fully tested and customisable solution that is manufactured by BASF SE and distributed by Mann McGowan.

For more details or to place an order contact [sales@mannmcgowan.co.uk](mailto:sales@mannmcgowan.co.uk)



## MEET THE TEAM

Each newsletter we are going to introduce you to a member of our team.  
This issue we meet Production Supervisor, Scott Tarran.

How long have you been with Mann McGowan?

*1 year and 2 months*

What are your hobbies and interests?

*Football and family time*

What is your favourite food & drink?

*Spaghetti Bolognese/anything homemade, coffee and coke (obviously not together!)*

Where is your dream holiday location and activity?

*Travelling around the UK and Europe in a camper van*

What is your proudest moment?

*My children and partner*

**MANN McGOWAN**

**Intumescent Fire Smoke & Acoustic Seals**

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